



aes

Academic
Emergency Services

Academic HealthPlans has your students covered while studying or traveling away from home

To ensure students have immediate access to assistance if they experience a travel related crisis, Academic HealthPlans, a Risk Strategies Company has included Academic Emergency Services (AES) in your Student Health Insurance Plan coverage. AES offers a wide range of services and benefits to provide everything they need to prepare for their international experience, as well as get the help or information they need in a crisis.



Academic Emergency Services provide solutions to small challenges.

Finding an adequate doctor in an unfamiliar location, getting a prescription filled when away from home, finding an interpreter quickly when they need to share or receive information, help in locating lost luggage or replacing a passport.



As well as during a critical crisis.

Ensuring adequate care is available locally if they need medical care or are hospitalized, and if it isn't, getting students emergency medical transportation to an adequate facility, their home, or hospital nearest to their home, when medically advisable.



There are also services and benefits to help you and your family with expenses that you may not consider until faced with an emergency.

Getting a family or friend to students if they are hospitalized or getting them home in the event of an illness or death in the family, return of remains to their family in the unfortunate event of death.

Preparing students for their time away from home is easy.

Simply send an email to sales@ahpcare.com

As a participant in the student health plan, students have access to the following services and benefits when they are traveling over 100 miles from home or outside their home country:

Emergency Medical Evacuation, Repatriation and Emergency Family Assistance Services

- Medical Evacuation, Unlimited
- Medical Repatriation, Unlimited
- Repatriation of Mortal Remains, Unlimited; up to a maximum of \$3,000 for the immediate family to use for expenses associated with traveling to a funeral or actual funeral related expenses such as an urn, casket, coffin, burial or funeral expenses and up to a maximum of \$2,500 for air travel expenses for a family member/companion to join the insured's body during the repatriation
- Emergency Family Travel Arrangement for a family member or friend to visit student, up to \$10,000 with 3-day hospitalization, limit to \$300 per day for lodging and a limit to \$50 per day for daily meals
- Return of Dependent Children, up to \$5,000, if left unattended
- Emergency Family Reunion Arrangements, up to \$10,000, in the event of illness or death of family member

- Return of Personal Belongings, up to \$1,000 in the event of evacuation or death
- Accidental Death and Dismemberment, \$25,000

Medical, Travel, Safety, and Legal Assistance

- Pre-travel information portal
- Physician referrals outside of the U.S.
- Medical monitoring during an emergency evacuation to ensure adequate care
- Prescription assistance
- Luggage lost in transit
- Passport replacement assistance
- Emergency travel arrangements
- Emergency translation assistance and/or interpreter referral
- Legal referral

Additional Benefits

- Political Emergency and Natural Disaster Evacuation Coverage
- Emergency Family Travel, 3-Day Threshold

Academic Emergency Services are available to students 24 hours a day, 7 days a week.

They can simply call the number on their membership card to get access to knowledgeable assistance coordinators who will help them navigate any unfamiliar cultures or circumstances.

